

COVID-19 – PROPERTY VIEWING POLICY

Due to Covid-19 we have had to adapt our viewing processes in accordance with government guidance, to protect our staff, clients and members of the public. Please read the following information carefully when arranging and attending viewings.

- In accordance with guidance, viewing should not be requested until you have received all digital property information available and in particular the Home Report and Schedule of Particulars to ensure that the property meets your requirements.
- Viewings will be conducted by a member of our staff or by the property owner. Where it is not possible for them to wait outside, they will not accompany you around the property but remain in one room to answer any queries.
- If you or anyone in your household is experiencing COVID-19 symptoms, typically a high temperature, a new and persistent cough and/or loss of smell or taste, you must NOT under any circumstances attend a viewing; you should self-isolate for the government recommended period. We will be more than happy to postpone and rearrange a viewing, even at short notice.
- Viewings are limited to 2 members of the same household only. Children under 12 should not attend.
- Please wear a face covering
- Please utilise the hand sanitiser provided on entering and leaving the property.
- Please do not touch any surfaces, door handles or light switches. We will ensure all doors are open and lights switched on prior to your arrival.
- Maintain a two metre distance from our member of staff and/or the property owner at all times.

If you have any queries regarding our policy, please do not hesitate to contact us using the following phone number and/or email address:-

Tel: 01856 850232 email: enquiries@jeprobertson.co.uk